

GENERAL TERMS AND CONDITIONS

CHARTER MANAGER Phil Asker Pty. Ltd. (ACN 063 895 876, ABN 82 063 895 876) trading as Antarctica Sightseeing Flights/Croydon Travel, Level 1, 35 Seymour Street, Ringwood, Victoria 3134 Australia, is the Charter Manager.

CHARTER AIRLINE Qantas Airways Limited has been contracted as the Charter Airline. However, Qantas is not involved in the organisation of the tour.

RESERVATIONS may be made with Antarctica Sightseeing Flights and Licensed Travel Agents. Antarctica Sightseeing Flights, Level 1, 35 Seymour Street, Ringwood, Victoria 3134 Australia. Freecall: 1800 633 449. Int. Phone: 61 3 8814 5701. Int. Fax: 61 3 8814 5799. Travel Agents Licence Number: 31891.

YOUR FLIGHT CONTRACT is with Phil Asker Pty. Ltd. We have made every effort to ensure that accommodation, ground transportation, airlines, meals, beverages, photographs, pricing and all other services will be as represented in this brochure. Please note that we cannot be responsible for the act or omissions of suppliers or services, or for any representation made by suppliers or third parties. The services are subject to the conditions imposed by the suppliers and their liability may be limited by their tariffs, conditions of carriage, international conventions and agreements, or customs of their businesses. Therefore, Phil Asker Pty. Ltd. cannot assume responsibility for any claims, losses, damage, costs, or expenses of any nature arising out of injury, accident, or death, loss of or damage to or delay in connection with baggage or other property, delay, inconvenience, upset, disappointment, stress, frustration or loss of employment or loss of holiday time resulting from:

- (1) The act or fault or omission of any party other than Phil Asker Pty Ltd. or its employees.
- (2) The passenger's failure to obtain related documentation. The passenger will not be entitled

to any refund if the passenger fails to follow the instruction of Phil Asker Pty. Ltd. or its representatives. We reserve the right to alter or cancel any services you have purchased and inclusions may vary depending on weather, tour operator arrangements, or other uncertainties, and are subject to change. The photographs appearing in this brochure are representational only and are not a guarantee that everything will be exactly as depicted at the location upon arrival. Whilst every endeavour will be made to adhere to the proposed route, weather conditions may determine the actual route, according to the absolute discretion of the Captain of the aircraft. No guarantee can be given of clear viewing conditions and no refund or part refund will be made if the views are fully or partially obscured. Alternative routes will be selected to give the best viewing if the planned route has unfavourable weather conditions.

GOVERNING RULE The charter proposal set out herein and the participants' acceptance by completion of the registration form creates an agreement between the Charter Manager and the participants subject to the law of the State of Victoria. The registration forms part of this documentation.

UNUSED SERVICES No refunds can be given for unused or partially used services during the charter program.

CANCELLATION FEES As per booking form.

SPECIAL NOTE A Qantas 747-400 or an A380 aircraft will operate all flights, however, other Qantas aircraft may be substituted without notice. Frequent flyer points do not apply.

PHOTOS/VIDEOS Photographs or videos of the flight may be used for promotional purposes. Completion of your Booking Form and acceptance of the documents indicates your acceptance and release for this material to be used for promotional and/or resale purposes.

AIRLINE LEVY Airline fuel and/or security levies may apply.

COMMUNITY PARTNERSHIP



Antarctica Sightseeing Flights is proud to be a benefactor of Clean Up Australia (CUA). Since 1995, more than \$300,000 has been raised to support CUA's mission to inspire and work with all Australians to clean up, fix up and conserve our environment. CUA is the largest community environmental organisation in Australia. The annual Clean Up Australia Day held each March regularly draws more than 700,000 volunteers. With a view to the future, Clean Up is broadening its focus from Clean Up to Fix Up and has more than 80 active projects nationwide representing a successful initiative

to identify longer-term environmental problems and find sustainable solutions. Fix Up projects are community driven, localised and effective. Bringing people together in a fun and educational way, Clean Up Australia is making an important difference today and tomorrow. Anyone wanting to know more about Clean Up Australia, the Day and its projects can visit www.cleanup.org.au. All money raised for CUA by Antarctica Sightseeing Flights is directed to the Clean Up Australia Foundation, established to provide long-term support for Clean Up Australia Projects as well as raise funds in perpetuity to ensure the environment is cared for well into the future.

We thank Rob Quee, David Jenkins, Gordon Hammond and Jason Robertson for their photographs of Antarctica.

For bookings or further information contact Antarctica Sightseeing Flights, Level 1, 35 Seymour Street, Ringwood, Victoria 3134 Australia.
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